

**ELECTRICALLY OPERATED COMPONENTS**  
TOUCH THE APPROPRIATE BOX OR BOXES THAT  
BEST DESCRIBE THE AREA OF THE SYMPTOM..

☐ EXTERIOR LIGHT(S).  
☐ INTERIOR LIGHT(S)  
☐ WARNING GUAGES OR LIGHTS.  
☐ HORN OR CIGAR LIGHTER / POWER SOCKET.  
☐ WINDSHIELD WIPERS / WASHERS.  
☐ REAR WINDOW DEFROSTER

IF THE ABOVE DOESN'T SEEM TO DESCRIBE THE  
PROBLEM, TOUCH "BACK" THEN SELECT  
"POWER ACCESSORIES" AND LOOK THERE  
FOR A BETTER DESCRIPTION.

OK BACK HELP

Fig. 20B

**ELECTRICAL INFORMATION:**  
THE FOLLOWING QUESTIONS ARE DESIGNED TO  
DELIVER VALUABLE INFORMATION TO THE  
SERVICE TECHNICIAN WHO WILL WORK ON YOUR  
VEHICLE. PLEASE TOUCH THE APPROPRIATE  
NUMBER FOR YOUR VEHICLE'S SYMPTOM.  
PLEASE ONLY USE THE PEN PROVIDED TO YOU.

1. ELECTRICALLY OPERATED COMPONENTS.  
1. POWER ACCESSORIES.

1 2 BACK HELP

Fig. 20A

**YOUR REPAIR ORDER:**

LOOK OVER THE FOLLOWING PANELS. THEY HOLD A SUMMARY OF THE INFORMATION YOU JUST ENTERED. IF THE DESCRIPTIONS DON'T LOOK CORRECT TOUCH THE MODIFY BUTTON. IF YOU WANT TO DELETE ONE TOUCH DELETE.

USE THE "PREVIOUS" AND "NEXT" BUTTONS, BELOW, TO VIEW ITEMS NOT SHOWN.

MODIFY  
DELETE:

SCHEDULED MAINTENANCE

SCHEDULED MAINTENANCE AT: 12,000 MILES--

PREVIOUS NEXT

OK BACK HELP

Fig. 25B

**YOUR REPAIR ORDER:**

LOOK OVER THE FOLLOWING PANELS. THEY HOLD A SUMMARY OF THE INFORMATION YOU JUST ENTERED. IF THE DESCRIPTIONS DON'T LOOK CORRECT TOUCH THE MODIFY BUTTON. IF YOU WANT TO DELETE ONE TOUCH DELETE.

USE THE "PREVIOUS" AND "NEXT" BUTTONS, BELOW, TO VIEW ITEMS NOT SHOWN.

MODIFY  
DELETE:

VIBRATIONS

IT OCCURS WHEN THE VEHICLE IS MOVING - MOST LIKELY OCCURS WHEN I AM CRUISING AT A CONSTANT SPEED. - AT WHAT SPEED (MPH): 20 TO 45 - SECTION B2 WAS CHOSEN FOR THE VEHICLE'S DASH. - HOW OFTEN DOES THE SYMPTOM SHOW UP: ALWAYS - WHEN DID THE PROBLEM BEGIN: JUST STARTED - HOW MANY TIMES HAS THE PROBLEM BEEN WORKED ON: ONCE - APPROXIMATELY HOW LONG AGO: A FEW DAYS AGO -

PREVIOUS NEXT

OK BACK HELP

Fig. 25A